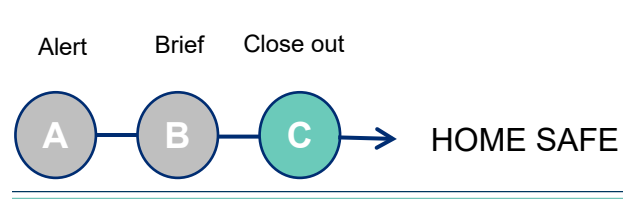


SHE CLOSE OUT

Vehicle Wheel Losses



This is what we have learned and done

All steel underslung spare wheels are prone to rusting. This heavy rusting is the most likely reason why the refitted wheel loosened and detached. The wheel had not been checked within 50 miles, which could have identified the loose wheel nuts. In the UK, 70% of all Hilux fleet vehicles have had their underslung wheels removed. After consulting with operational leads, we've decided it's not the right thing to do, but we do need the additional checks below to be followed.

Additional checks

We have changed our process to check spare wheels as part of vehicle servicing.

Wheel change 1,2,3

1. **Get the vehicle recovered to a garage** (press breakdown option) this will ensure that the original wheel can be refitted as soon as possible.
2. **If recovery is not possible**, a competent roadside fitter* can change it
 - The wheel must be clean and rust free. If there's any doubt, don't use it.
 - Replace wheel flag indicators
 - Replace with the original wheel as soon as possible
3. **Check/retorque wheel nuts after 25-50 miles every time a wheel is changed.**

*(In remote parts of Hydro a few colleagues are trained to do this)



We have lost four wheels from our vans and trailers in 2022.